



**CARNES REPLACEMENT PARTS &  
WARRANTY REPLACEMENT SPECIAL  
HANDLING**

***Products for Indoor Air  
Quality and Control***

CARNES COMPANY 448 South Main St., Verona, WI 53593, Phone 608-845-6411, Fax 608-845-6470, [carnes@carnes.com](mailto:carnes@carnes.com)

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***REPLACEMENT & WARRANTY REPLACEMENT PARTS***

***(Standard 48 hr. lead time)***

***Terms and Conditions:***

1. This program applies only to replacement parts & warranty replacement parts which are maintained in CARNES stock. Quantities may be limited at Carnes' discretion. Most parts qualify for same day or 24 hour shipment.
2. Premium for same day is 25% and 15% for 24 hours.
3. Parts must be in stock and in quantities adequate to fill your order.
4. Parts minimum billing is \$40 (domestic) and \$65 (export) before freight for numerical parts or \$70 (domestic) and \$100 (export) for accessories.
5. All prices are FOB (freight on board) shipping point. All freight charges, for lowest cost routing, will be prepaid and allowed for shipments in the United States except Alaska and Hawaii. On shipments to Alaska, Hawaii, or export shipment, freight will be prepaid to the port of exportation location within the contiguous 48 states. For parts which can be shipped via Air Freight, next day delivery service is available for most areas of the U. S. The cost of Air Freight or any other routing other than lowest cost will be added to the invoice. If Air Freight estimates are required, our guarantee is from the time CARNES receives approval to ship via Air Freight.
6. Shipping method must be UPS. Arranging your own freight or using a carrier other than UPS is not allowed under this program. Using your own UPS account number is allowed as long as the account number is provided at the time of order and a 3.3% handling charge will be added to the order.
7. Orders must be transmitted to CARNES via email attention Wendy Bansley [wbansley@carnes.com](mailto:wbansley@carnes.com)

**Do not submit through the rep system.**

8. Orders must be received by CARNES **by 10:00 A.M.** Central Standard Time (CST) for same day or **1:30 P.M.** for 24 hours. Orders received after this time are considered to be received the following business day. For orders to Canada or export, contact factory for availability.
9. Pre-notification *is not available* for shipments made under this program.
10. All Terms and Conditions of sale printed on our acknowledgement and invoice forms apply.